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Testimonial for Joey Perkins

In 2025, Seven Studios Doncaster had a Virgin Media leased line installed to handle the large file uploads and downloads required for our video production work. Unfortunately, the system never worked correctly. After five visits from different Virgin technicians and no progress, our frustration was growing.

Through a conversation with Stride Yorkshire, we were recommended Joey Perkins - and what a recommendation that turned out to be. From his first visit, Joey carried out in-depth troubleshooting, clearly knew what he was doing, and left us with a solid plan and equipment list. When he returned, he fixed the issue completely. We were genuinely amazed that an independent IT specialist managed to resolve something a large provider could not.

Joey also helped us set up a brand-new server, which he took to instantly. He installed everything neatly into a server rack, calibrated the system, and made sure all staff had access and fully understood how it worked - all in a single day.

What really sets Joey apart is his attitude. He never rushes off, always checks if there's anything else he can help with, and does everything in a calm, polite, and professional manner. It's a pleasure having someone like Joey in our corner when it comes to IT support. On behalf of everyone at Seven Studios, thank you for giving us WiFi that works, a server that keeps us organised, and a new friend who just happens to be brilliant at IT.

Jordan Smith
Seven Studios Doncaster

